








Guidelines - Claim Intimation and Reimbursement		
1	Claim Intimation	<p>*Claims should intimated*</p> <p> within 48hrs** in case of emergency hospitalization</p> <p> within 24hrs** in case of planned hospitalization</p> <p>*Claims can be intimated on below platforms*</p> <p> Call Center- 1800 209 5858 (Main Toll Free) and dedicated health toll free (1800 103 2529)</p> <p> Email: Health.Admin@bajajallianz.co.in</p> <p> Branch Walkin at customer care desk</p> <p> Website- https://general.bajajallianz.com/BagicHCM/cstpntl/getCustDtls.do</p> <p> Caringly Yours app- please download this from App store/Play store</p> <p>Android: https://play.google.com/store/apps/details?id=com.ba.cp.controller&pcampaignid=web_share</p> <p>iOS: https://apps.apple.com/in/app/caringly-yours-insurance-app/id982500448</p> <p>*Below details would be required for claim intimation*</p> <ul style="list-style-type: none"> -Policy number -Name of Patient -Hospital Name -Hospital Address -Date of admission -Diagnosis -Mobile Number -Email ID
2	Documents to be submitted (Please keep a xerox copy set of all documents with you as originals are to be submitted for reimbursements)	<p>Claim Form (Available on Beehive Dashboard ----> Forms)</p> <ol style="list-style-type: none"> 1. Original Hospitalization Papers 2. Original Discharge Summary Card 3. Cancelled Cheque <p>For More Details, check Claim Form Part A & Part B</p>
3	Address to Courier documents	Health Claim Team , Bajaj Allianz General Insurance Company Ltd : Rustomjee Aspire, 2nd Floor, Everad Nagar - 2, Near Apex Honda, Priyadarshini Circle, Chunabhathi - Sion, Mumbai - 400022
4	List of Network Hospitals	https://general.bajajallianz.com/BagicNxt/hm/hmSearchState.do
5	Contact Person Details	<p>1- Laxmikant Sapale Contact no - 7045017769 Email ID - laxmikant.sapale@bajajallianz.co.in</p> <p>2- Zuber Shaikh Contact no - +91- 9870797044 / 7045844890 Email ID - zuber.shaikh03@bajajallianz.co.in</p>